ACCESS YOUR TICKETS

1. **DOWNLOAD** the official NFL Ticketholder mobile app

2. Within the app, **TAP** on the event of choice to manage your ticket(s)

3. **SIGN IN** to the event using your Account Manager email address and password

   If login attempt fails, click “FORGOT PASSWORD”

4. **TAP** on the event card to view your ticket(s)

5. **ADD** your ticket(s) to your phone’s wallet app and click **ADD** on the following screen

6. **PRESENT** your ticket at the gate for entry

   (This is a generic image. Your ticket will include SB LIII imagery)
SEND YOUR TICKETS

Within the app, view your ticket(s) and CLICK “TRANSFER” or “SEND” at the bottom left.

SELECT seats you would like to transfer and CLICK “TRANSFER” or “SEND TO”.

SELECT “MANUALLY ENTER A RECIPIENT” on the next screen, if prompted.

ENTER recipient’s name and email address and click “TRANSFER” or “SEND”.

To CANCEL, view your tickets and click “CANCEL TRANSFER” (only if recipient has not yet claimed the ticket(s)).
ACCEPT A TICKET TRANSFER

1. **Click “Accept Tickets”** in the email you receive.

2. **Select “Don’t Have an Account? Click Here”**
   - You will need to create a new account, **even if you have an existing Ticketmaster account**.

3. **Enter your First Name, Last Name, Email Address** that the tickets were sent to, and create a **Password**.

4. **Click “Accept”** at the bottom of the page, followed by “Continue”, and “Let’s Go”.

5. **Add ticket(s) to your wallet, or transfer/send to another guest**.

6. **Present your ticket at the gate for entry**
   - (This is a generic image. Your ticket will include SB LIII imagery.)