



2018 NFL Ticket Resale Frequently Asked Questions

Q: How do I list my tickets for resale? Given the NFL's open system for ticketing, there are a variety of ways you can list your tickets for resale.

NFL Ticket Exchange / Ticketmaster. You can list your tickets on NFL Ticket Exchange / Ticketmaster directly from your season ticket account. If you list your tickets in this manner, the tickets will be listed automatically and there is no need to manually enter ticket information (e.g., barcodes, section/row/seat). NFL Ticket Exchange / Ticketmaster is the only ticketing platform to which tickets can be listed automatically from your season ticket account. You can also list tickets on NFL Ticket Exchange by going to the NFL Ticket Exchange website and inputting your barcode(s).

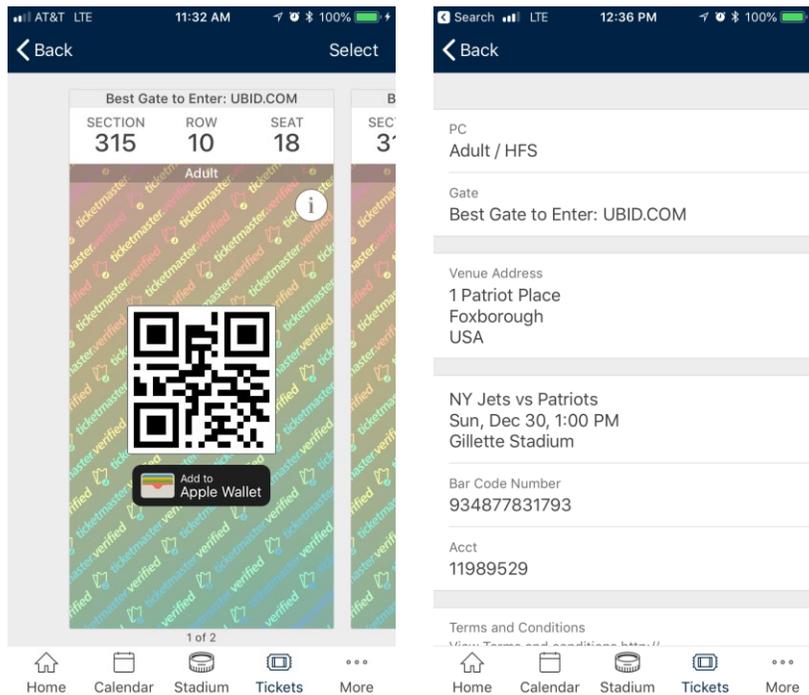
NFL Authorized Ticketing Platforms. You can list your tickets for resale on NFL authorized ticketing platforms such as StubHub. To list your tickets for resale on an NFL authorized ticketing platform, you will need your barcode and ticket information (section, row, and seat) that can easily be found in your Season Ticket or Team Account. This information enables your ticket listing to be instantly authenticated and automatically transferred to the buyer once sold. Once it has been made available by the team, a barcode is required in order to list a ticket for resale on any NFL authorized ticketing platform.

Any Third-Party Platform. Additionally, you are free to list your tickets for resale via any third-party platform. To do so, you will need to login or create a free account with the club or Ticketmaster to begin. This process will allow the ticket to be cancelled and re-issued to the purchaser.

Q: Why do I need to enter a barcode to list a ticket for resale on the NFL authorized platforms? Listing tickets with barcodes enables tickets to be authenticated and delivered instantly to the buyer once sold. This helps to reduce fraud and ensures that fans will receive the exact tickets they intended to purchase. It also provides convenient delivery of tickets and quick payment for sellers.

Q: When will my barcodes be available? Clubs begin making barcodes available when the game schedule is released. If your barcodes are not available at schedule release, it may be because you are not paid in full on your tickets, you are in a seat relocation program, or another reason determined by your team. Please contact your team ticketing representative with any questions.

Q: Where do I get my barcodes? Barcodes should be displayed on your tickets, regardless of whether they are hard stock tickets, season ticket cards, or other format. An example barcode image is shown below for reference.



PDF or hard stock ticket: The barcode can be located under the barcode symbol. Please note, it may be printed on the ticket or pdf more than once.

E-Ticket / Electronic ticket: The barcode is available by click the "i" symbol on the ticket and scrolling to the barcode.

You can also find your barcodes in your season ticket account. If you are unable to find your barcode in any of these places, please contact your team ticketing representative.

Q: My barcode(s) is not appearing in my season ticket account. What should I do? If your barcode is not appearing in your season ticket account, it may mean that it has not yet been activated by the team. Please contact your team ticketing representative for more information.

Q: I am on a season ticket payment plan. How do I retrieve my barcodes? If you are on a payment plan and are not paid in full, your team may not have activated your barcodes. Please contact your team ticket representative for more information on accessing your barcodes.

Q: I take part in a seat relocation program. How do I retrieve my barcodes? If you are in a seat relocation program, your team may not have activated your barcodes. Please contact your team ticketing representative for more information.

Q: How do I list my parking pass for resale? Parking pass listing requirements vary by team. Please contact your team ticketing representative for more information on how to list parking passes.

Q: Can season ticket packages be resold as one complete package? No. Season tickets must be sold individually for each game.

If you have additional questions or are having trouble listing your tickets for resale, please contact your team ticketing representative.